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Questions to Ask a Clearinghouse

You want to use a clearinghouse for electronic billing--how do pick the right one for your practice?

> **Which insurance companies do they bill?** If the clearinghouse doesn't bill the insurance companies you use for your clients, that's usually the end of the conversation. However, if you find there's a gap, ask them if there is a process to add the necessary insurance company. It may be simple & easy for them to integrate a new payer. They may also already have it in the works.

> **Are the 835s electronically processed?** This is a really critical piece: 837s are the format in which your billing is processed electronically, but not all clearinghouses provide ERAs (Electronic Remittance Advice). This means you might send the claims for payment electronically but receive paper remittance forms that have to be processed manually! Make sure your remittance forms (835s) are electronically processed and of course integrated into your EHR to make billing seamless.

Check out the rest of our [questions to ask a clearinghouse](#) and complimentary tips on [mental health billing](#). [Click here to access this article as a printable pdf.](#)



MENTAL HEALTH FOR ICD-10

We're excited to welcome mental health expert [Lisette Wright](#) to the PIMSY Advisory Board! Lisette joins our esteemed panel of experts with over 20 years of experience in the healthcare industry, with a background as a clinician.

She is currently writing a [mental health for ICD-10 blog series](#), and we'll be sharing her expertise next year as we approach the October 2014 ICD-10 deadline.

Learn more about how [Lisette](#) and the [PIMSY Advisory Board](#) can help you!



HAPPY HOLIDAYS!!

We at the PIMSY team wish you and your loved ones a peaceful, happy and safe holiday season!

May your new year be prosperous, joyful and healthy.

Thank you for your interest, for your support, for helping us grow, and for participating in PIMSY's evolution. Your feedback shapes what we offer, and we greatly value your input.

Happy Holidays!

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 Questions to Ask a Clearinghouse - Mental Health ICD-10 Expert - Happy Holidays

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