



Client Workstation Requirements

What is required to use PIMSY at your agency?

USER MACHINES

- > **Operating System:** Windows Vista or higher (Windows XP and Windows Server 2003 are no longer considered HIPAA-compliant, [click here](#) for details)
- > **Framework:** Microsoft .NET Framework 4.0
- > **RAM:** Minimum of 4 MG, 8 MG is optimal

VALID INTERNET CONNECTION

Minimum 3.5 (mbps) Download

Minimum 600 (kbps) Upload

The number of users/seats accessing PIMSY through the same Internet connection could cause system speed performance to vary.

Please note that the above numbers are minimums. For optimal results, you should get the fastest Internet speed available to you. A good start is 10 mbps download and 5 mbps upload.

MAC / APPLE OPERATING SYSTEM

If you use PIMSY on a Mac, you will need to install Parallels, Parallels Access, VMware, or other software to access a Windows Operating System from a Mac. This allows Mac users to boot up in a Windows environment and allows for seamless PIMSY usage on a Mac or iPad.

Once in a Windows environment, the workstation must follow the guidelines listed above. The PIMSY Engineering Team is available to assist with this process as needed.

QUESTIONS?

Check out our [Frequently Asked Questions page](#) for more information about PIMSY – or contact us for details: **877.334.8512, ext 1 – hello@pimsyemr.com**