## What is required to use PIMSY at your agency?

### HARDWARE (DESKTOP, LAPTOP, OR TABLETS)

**> Operating System**: Windows 7 or higher (Windows XP and Windows Server 2003 are no longer considered HIPAA-compliant, [click here](#) for details)

*although a 32-bit machine will work, we recommend a 64-bit machine

**> RAM**: Minimum of 4 GB, highly recommended 8 GB
**> Hard Drive**: Highly recommend 500GB
**> Storage**: Minimum of 256 GB, suggested is 500 GB to 1TB
**> Processor:** Minimum of i5, highly recommend i7
**> Signature Pads**: Topaz

### VALID INTERNET CONNECTION

**Minimum** 20 (mbps) Download
**Minimum** 5 (mbps) Upload
**Please note that the above numbers are minimums**. PIMSY is a cloud-based product accessed by your internet connection. We recommend you consult your IT Support Professional about upgrading to the highest internet speed your organization can afford. 20 mbps download and 5 mbps upload is a good minimum starting point.

**> The more staff your organization has, the more up and down speed required** for shared usage.
**> You can educate yourself on the organization's current internet speed** by going to [http://www.speedtest.net/](http://www.speedtest.net/) to run a test on your high-speed internet service delivery.

### MAC / APPLE OPERATING SYSTEM / MOBILE DEVICES

Providers can access PIMSY seamlessly on their iPhone, Android or iPad using the PIMSY app - or via any Browser on any device. The app (aka "provider portal") is a multi-platform application that allows clinicians to access their calendar, create + release notes and connect with their home office. **This means that some providers may not need Windows**.

Staff who utilize a Mac OS and need full access to all of PIMSY - or who use PIMSY on their desktop - will need to install Parallels, Parallels Access, VMware, or other software to access a Windows Operating System from a Mac. You will also need a valid licensed copy of the windows OS. This allows Mac users to boot up in a Windows environment and allows allow the Windows OS to run on the Mac computer. Once in a Windows environment, the workstation must follow the guidelines listed above. The PIMSY Engineering Team is available to assist with this process as needed; if you do not have these tools PIMSY may be able to provide them for you.

## HIPAA COMPLIANCE AND DATA SECURITY

With PIMSY, all of your practice data resides in the HIPAA-compliant, safe and secure Microsoft Azure Cloud. PIMSY supports data security and helps keep your agency compliant with HIPAA.

## TOUCH SCREEN SIGNING

You can add provider and client signatures to PIMSY via: 1) touch screen functionality on Windows OS tablets; and/or 2) Topaz signature pads. Contact us for details.

## TAKE AWAY

While the specifications listed are the minimum requirements needed to successfully run PIMSY in an average practice, 1) you should consult with your IT department before making any software or hardware purchase (including PIMSY); and 2) we highly recommend that you procure the fastest Internet speed, latest hardware, and most amount of RAM that you can afford. This will support a successful experience of PIMSY - and any other software you utilize.

The better hardware you buy now, the longer it will serve you in the future.

## QUESTIONS?

Check out our Frequently Asked Questions page for more information about PIMSY – or contact us for details:
**877.334.8512, ext 1 – hello@pimsyehr.com**