



What is required to use PIMSY at your agency?

HARDWARE (DESKTOP, LAPTOP, OR TABLETS) - REQUIRED

> **Operating System:** Windows 10 (Previous versions are no longer considered HIPAA-compliant, [click here](#) for details)

*although a 32-bit machine will work, we recommend a 64-bit machine

> **RAM:** For your best experience we highly recommended 8 GB or higher

> **Hard Drive:** Minimum of 256 GB

> **Processor:** Highly recommend i7 or above

> **Signature Pads:** Topaz (touch screen signing available on Windows OS)

> **Network Speed:** You need a fast + reliable internet connection: see below

VALID INTERNET CONNECTION - REQUIRED

Minimum 20 (mbps) Download

Minimum 5 (mbps) Upload

Please note that the above numbers are a good starting point, but it depends on how many people are sharing the internet at the same time. PIMSY is a cloud-based product accessed by your internet connection. We recommend you consult your IT Support Professional about upgrading to the highest internet speed your organization can afford.

> **The more staff your organization has, the more up and down speed required** for shared usage.

> **You can educate yourself on the organization's current internet speed** by going to <http://www.speedtest.net/> to run a test on your high-speed internet service delivery.

Will PIMSY Work Without An Internet Connection?

No, an Internet connection / WiFi or mobile data is required. However, if you have providers in the field / in remote areas, we have offline tools available to sync with PIMSY.

MAC / APPLE OPERATING SYSTEM / MOBILE DEVICES - OPTIONAL

Providers can access PIMSY seamlessly on their iPhone, Android or iPad using the [PIMSY app](#) - or via any Browser on any device. The app (aka "[provider portal](#)") is a multi-platform application that allows clinicians to access their calendar, create + release notes and connect with their home office. **This means that some providers may not need Windows.**

Staff who utilize a Mac OS and need full access to all of PIMSY - or who use PIMSY on their desktop - will need to install Parallels, Parallels Access, VMware, or other software to access a Windows Operating System from a Mac. You will also need a valid licensed copy of the windows OS. This allows Mac users to boot up in a Windows environment and allows allow the Windows OS to run on the Mac computer. Once in a Windows environment, the workstation must follow the



guidelines listed above. The PIMSY Engineering Team is available to assist with this process as needed; if you do not have these tools PIMSY may be able to provide them for you.

TOUCH SCREEN SIGNING – OPTIONAL

You can add provider and client signatures to PIMSY via: 1) touch screen functionality on Windows OS tablets; and/or 2) Topaz signature pads. Contact us for details.

SPEECH TO TEXT – OPTIONAL

PIMSY offers speech-to-text functional. Please contact support for details.

CREDIT CARD SWIPER – OPTIONAL

PIMSY has partnered with BluePay for credit card processing; BluePay provides a credit card swiper when you sign up with them. Contact us for details.

HIPAA COMPLIANCE AND DATA SECURITY

With PIMSY, all of your practice data resides in the HIPAA-compliant, safe and secure [Microsoft Azure Cloud](#). PIMSY supports data security and helps keep your agency [compliant with HIPAA](#). Contact us for details.

TAKE AWAY

While the specifications listed are the minimum requirements needed to successfully run PIMSY in an average practice, **1) you should consult with your IT department before making any software or hardware purchase (including PIMSY); and 2) we highly recommend that you procure the fastest Internet speed, latest hardware, and most amount of RAM that you can afford.** This will support a successful experience of PIMSY - and any other software you utilize.

The better hardware you buy now, the longer it will serve you in the future.

QUESTIONS?

Check out our [Frequently Asked Questions page](#) for more information about PIMSY – or contact us for details: **877.334.8512, ext 1 – hello@pimsyehr.com**