PIMSY™
Client Workstation Requirements 2020

What is required to use PIMSY at your agency?

HARDWARE (DESKTOP, LAPTOP, AND/OR TABLETS) > REQUIRED

// Operating System: Windows 10 (older versions are no longer HIPAA-compliant)

*although a 32-bit machine will work, we recommend a 64-bit machine

// RAM: for optimum experience, we highly recommend 8 GB or higher

// Hard Drive: minimum of 256 GB

// Processor: highly recommend i7 or higher

// Signature Pads: Topaz (touch screen signing available on Windows OS)

// Network Speed: you need a fast and reliable internet connection; see details below

VALID INTERNET CONNECTION > REQUIRED

// Download: minimum 20 (mbps)

// Upload: minimum 5 (mbps)

Please note that the above numbers are a good starting point, but it depends on how many people are sharing the internet at the same time. PIMSY is a cloud-based product accessed by your internet connection. **The more staff your organization has, the more up and down speed will be required** for shared usage.

We recommend you consult your IT Support Professional about upgrading to the highest internet speed your organization can afford.

You can educate yourself on the organization's current internet speed by going to http://www.speedtest.net/ to run a test on your high-speed internet service delivery.

Will PIMSY Work Without An Internet Connection?

No, an Internet connection / WiFi or mobile data is required. However, if you have providers in the field / in remote areas, we have offline tools available to sync with PIMSY.

MAC / APPLE OPERATING SYSTEM / MOBILE DEVICES – OPTIONAL

Providers can access PIMSY seamlessly on their iPhone, Android or iPad using the PIMSY app - or via any Browser on any device. The app (aka "provider portal") is a multi-platform application that allows clinicians to

access their calendar, create & release notes, and connect with their home office. **This means that some providers may not need Windows**.

Staff who utilize a Mac OS and need full access to all of PIMSY - or who use PIMSY on their desktop - will need to install Parallels, Parallels Access, VMware, or other software to access a Windows Operating System from a Mac. You will also need a valid licensed copy of the Windows OS.

This allows Mac users to boot up in a Windows environment and allows allow the Windows OS to run on the Mac computer. Once in a Windows environment, the workstation must follow the guidelines listed above. The PIMSY Engineering Team is available to assist with this process as needed; if you do not have these tools, PIMSY may be able to provide them for you.

TOUCH SCREEN SIGNING – OPTIONAL
You can add provider and client signatures to PIMSY via: 1) touch screen functionality on Windows OS tablets; and/or 2) Topaz signature pads. Contact us for details.

SPEECH TO TEXT – OPTIONAL
PIMSY offers speech-to-text functional. Please contact support for details.

CREDIT CARD SWIPER – OPTIONAL
PIMSY has partnered with BluePay for credit card processing; BluePay provides a credit card swiper when you sign up with them. Contact us for details.

HIPAA COMPLIANCE AND DATA SECURITY
With PIMSY, all of your agency's data resides in the HIPAA-compliant, safe and secure [Microsoft Azure Cloud](). PIMSY supports data security and helps keep your agency compliant with HIPAA. Contact us for details.

TAKE AWAY
While the specifications listed are the minimum requirements needed to successfully run PIMSY in an average organization, **1) you should consult with your IT department before making any software or hardware purchase** (including PIMSY); and **2) we highly recommend that you procure the fastest Internet speed, latest hardware, and most amount of RAM that you can afford**.

This will support a successful experience of PIMSY - and any other software you utilize. **The better hardware you buy now, the longer it will serve you in the future.**

QUESTIONS?
Check out our [Frequently Asked Questions page]() for more information about PIMSY – or contact us for details: **877.334.8512, ext 1 – [hello@pimsyehr.com]()**