Smoky Mountain Information Systems
home of PIMSY EHR software

170.315(d)(13)(i) Multi-factor authentication

Requirement:
1. The health IT developer attests, "Yes, the Health IT Module supports authentication, through multiple elements, of the user's identity with the use of industry-recognized standards," and;
2. The health IT developer submits description of the supported use cases.

Response:

Yes – the Health IT Module supports the authentication, through multiple elements, of the user's identity with the use of industry-recognized standards. When attesting "yes," the health IT developer must describe the use cases supported.

Use Cases :

PIMSY Platinum 9.0 can be configured to use the following multi-factor authentication methods in order to facilitate a more secure login workflow into the EHR:

- Time-based One-time Password (TOTP) authentication via email address associated to user profile.
- Time-based One-time Password (TOTP) authentication via mobile SMS messages to number associated to user profile

If Feature is Enabled:

Application will prompt for Authentication + MFA whenever user logs into a new or different device. MFA is also automatically triggered based on a time interval that the practice can set. EX. Every 30 days user must reauthenticate using MFA even if the device is not new.

Relied Upon Software. Twilio-SendGrid: Used to facilitate the sending of emails and sms messages containing Time-based One-Time Passwords (TOTP) to the user authenticating into the EMR via Multi-Factor Authentication.