



## Health Services Research, Part 1: Introduction

Building on earlier definitions of health service research (HSR) developed by the Institute of Medicine (IOM) of the National Academy of Sciences the Association for Health Services Research (AHSR) describe the field as:

the multidisciplinary field of scientific investigation that studies how social factors, financing systems, organizational structures and processes, health technologies, and personal behaviors affect access to health care, the quality and cost of health care, and ultimately our health and well-being. Its research domains are individuals, families, organizations, institutions, communities, and populations.

### Why It's Important Now

HSR focused on generating health outcome data for provider agencies and health plans will only increase in importance in the future as funders develop heightened expectations for documentation and reporting of health outcomes. Provider agencies and health plans that bid on competitive business will be required to explain how they plan to measure health when writing responses to Requests for Proposals. States that pursue Value-Based Purchasing initiatives will expect contracted health plans to demonstrate health outcomes to receive incentive payments. [Continue Reading...](#)



## Reach More Clients with Telehealth Functionality

PIMSY now enables you serve more clients using the power of HIPAA-compliant telehealth.

[Click here](#) for all the details...



## Clinician Toolbox

Have you had any experience using Internal Family Systems with your clients? IFS' purpose is "to develop techniques and strategies to effectively address issues within a person's internal community or family."

**Check out this protocol [here](#) - and [let us know](#) what *your* experience has been...**



## Tax Season Has Sprung!

Tax season is upon us, and **a great example of how detailed practice-wide reporting can help you is tax documentation.**

For example, say one of your clients comes in wanting to know everything they've paid during the past year for their taxes. PIMSY can do it! With just a few button clicks, your front desk staff can easily print the "Client Statement Lite" and provide the requested data to the patient.

See how [PIMSY can simplify taxes...](#)

## To your success!

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